

Date: 6/27/11

As recommended by the Product Standards Committee

**INDIVIDUAL DISABILITY BUSINESS OVERHEAD
EXPENSE INSURANCE POLICY STANDARDS**

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INDIVIDUAL DISABILITY BUSINESS OVERHEAD EXPENSE INSURANCE POLICY STANDARDS

Scope: These standards shall apply to individual *Disability Business Overhead Expense* insurance policies that are individually underwritten, including policies that are marketed through employer and association groups (“multi-life” plans).

Separate additional standards will apply for:

- disability income plans;
- buy-sell plans; and
- key-person plans.

Consult the Interstate Insurance Product Regulation Commission website to determine when these additional standards are available for filing.

Mix and Match: These standards are not available to be used in combination with State Product Components as described in Section 110(b) of the Operating Procedure for the Filing and Approval of Product Filings, These standards are not available to be used in combination with IIPRC-approved or state-approved individual life insurance and annuity forms.

Self-Certification: These standards are not available to be filed using the Rule for the Self-Certification of Product Components Filed with the Interstate Insurance Product Regulation Commission.

Drafting Note 1: References to “policy” or “plan” do not preclude Fraternal Benefit Societies from substituting “certificate” in their forms.

Drafting Note 2: Any reference to “policy” in these standards shall not include a group policy or a group certificate because these standards only apply to individual forms.

§ 1. ADDITIONAL FILING SUBMISSION REQUIREMENTS

A. GENERAL

The following additional filing submission requirements apply:

- (1) For new policy filings, the filing shall indicate the respective application, the outline of coverage, and the rate schedules to be used with the policy.
- (2) All forms filed for approval shall be included with the filing.
- (3) Subsequent *Disability Business Overhead Expense* insurance filings submitted for approval shall include only those forms being submitted for approval and should specify any other forms previously approved by the Interstate Insurance Product Regulation Commission that will be used with the subsequently filed form(s). Changes to a previously approved form shall be highlighted.
- (4) The specifications page of the policy shall be completed with hypothetical data that is realistic and consistent with the other contents of the policy and any required actuarial filings.
- (5) If the filing contains variable items, include a Statement of Variability that presents reasonable and realistic ranges for each item. The filing shall also include a certification that any change or modification to a variable item shall be administered in accordance with the requirements of the Variability of Information section, including any requirements for prior approval of a change or modification.
- (6) Include a certification signed by a company officer that the policy has a minimum Flesch Score of 50.

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- (7) If the filing is being submitted on behalf of the company, include a letter or other document authorizing the firm to file on behalf of the company shall be included with the filing.
- (8) If the filing contains an insert page, include an explanation of when the insert page will be used.
- (9) Include a description of any innovative or unique features of each policy form.

B. ACTUARIAL SUBMISSION REQUIREMENTS

- (1) Include the information required by the initial rate filing standards of the Interstate Insurance Product Regulation Commission.

C. VARIABILITY OF INFORMATION

- (1) The company may identify items that will be considered variable. The items shall be bracketed or otherwise marked to denote variability. Variability shall be limited to benefit data applicable to the owner or insured, *Disability Business Overhead Expense* benefit, amounts, durations, and premium information. The filing shall include a Statement of Variability that will discuss the conditions under which each variable item may change.
- (2) Any change or modification shall be limited to only new issues of the policy and shall not apply to in force policies.
- (3) A change in any variable outside of the conditions discussed in the Statement of Variability requires prior approval.
- (4) Notwithstanding Paragraph (1) above, items such as the insurance department address and telephone number, company address and telephone number, officer titles and signatures of officers located in other areas of the policy may be denoted as variable and changed without notice or prior approval.

D. READABILITY REQUIREMENTS

- (1) The policy text shall achieve a minimum score of 50 on the Flesch reading ease test or an equivalent score on any other approved comparable reading test. See Appendix A for Flesch methodology.
- (2) The policy shall be presented, except for specification pages, schedules and tables, in not less than ten point type, one point leaded.
- (3) The style, arrangement and overall appearance of the policy shall give no undue prominence to any portion of the text of the policy or to any endorsements or riders.
- (4) The policy shall contain a table of contents or an index of the principal sections of the policy, if the policy has more than 3,000 words printed on three or fewer pages of text or if the policy has more than three pages regardless of the number of words.

§ 2. GENERAL FORM REQUIREMENTS

A. COVER PAGE

- (1) The full corporate name, including city and state of the insuring company shall appear in prominent print on the cover page of the policy. "Prominent print" means, for example, all capital letters, contrasting color, underlining or otherwise differentiating from the other type on the form.
- (2) A marketing name or logo may also be used on the cover page of the policy provided that the marketing name or logo does not mislead as to the identity of the insuring company.

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- (3) The company's complete mailing address for the home office or other office that will administer the policy shall appear on the cover page of the policy. The cover page of the policy shall include a telephone number of the company and, if available, some method of Internet communication. The telephone number of the insurance department of the state where the policy is delivered or issued for delivery is also required on either the cover page or the first specifications page.
- (4) Two signatures of company officers shall appear on the cover page of the policy.
- (5) A Right to Examine Policy provision shall appear on the cover page of the policy or be visible without opening the policy
- (6) A form identification number shall appear at the bottom of the form in the lower left hand corner of the form. The form number shall be adequate to distinguish the form from all others used by the company. The form number shall include a prefix of ICCxx (where xx represents the appropriate year the form was submitted for filing) to indicate it has been approved by the Interstate Insurance Product Regulation Commission.
- (7) A brief description shall appear in prominent print on the cover page of the policy or is visible without opening the policy. The brief description shall contain at least the following information:
 - (a) A statement that *Disability Business Overhead Expense* coverage is being provided;
 - (b) A statement as to whether the policy is ; *Conditionally Renewable* ; *Guaranteed Renewable* or *Noncancellable*.
 - (c) A conspicuous statement as follows: *Preexisting Condition* limitations or exclusions and other limitations or exclusions may apply. Please read your policy carefully;
 - (d) A statement as to any benefit limits or reductions due to the insured's attainment of certain ages; and
 - (e) A statement as to whether the policy is Participating or Non-Participating.

B. SPECIFICATIONS PAGE

- (1) The specifications page shall include the *Disability Business Overhead Expense* benefits, amounts, durations, premium information, and any other benefit data applicable to the owner or insured. Any policy fee shall be identified.
- (2) If rates are scheduled to increase due to the attainment of certain ages by the insured or due to the duration of the policy, the specifications page shall include an applicable schedule of rates. For a policy issued on a non-cancellable basis that subsequently changes to Conditionally Renewable at a specified age, the specifications page that is initially provided shall include only the schedule of rates that initially applies.
- (3) If the rates included on the current specifications page are subsequently changed, a revised specifications page shall be issued for the policy.
- (4) If the policy is a participating policy, the specifications page shall indicate that the dividends are not guaranteed. In addition, if the company does not intend to credit dividends, then the specifications page shall state that dividends are not expected or anticipated to be paid.

C. FAIRNESS

- (1) The policy shall not contain inconsistent, ambiguous, unfair, inequitable or misleading clauses, provisions that are against public policy as determined by the Interstate Insurance Product

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Regulation Commission, or contain exceptions and conditions that unreasonably affect the risk purported to be assumed in the general coverage of the policy.

§ 3. POLICY PROVISIONS

A. AMENDMENTS, RIDERS AND ENDORSEMENTS

- (1) Except for amendments, riders or endorsements by which the company effectuates a request made in writing by the owner under an individual *Disability Business Overhead Expense* insurance policy, all amendments, riders or endorsements added to an individual *Disability Business Overhead Expense* insurance policy on or after its date of issue or at reinstatement or renewal that reduce or eliminate benefits or coverage in the policy shall require signed acceptance by the owner, except if the decreased benefits or coverage are required by applicable law. After the date of policy issue, any amendment, rider or endorsement which increases benefits or coverage with a concomitant increase in premium during the policy term shall be agreed to in writing signed by the owner, except if the increased benefits or coverage are required by applicable law. Where a separate additional premium is charged for benefits provided in connection with amendments, riders or endorsements, the premium charge shall be set forth in the policy, amendment, rider or endorsement.
- (2) The policy may permit the company to make unilateral changes in the policy if a change or clarification in applicable law officially compels the company to make such changes to an in-force policy. In such case, the policy shall provide that the company shall make unilateral changes to the minimum extent required to comply with applicable law. The policy shall also provide for timely notification before the change becomes effective (no less than 30 days unless the change or clarification in applicable law officially compels the company to use a shorter time period) and a statement that the company will provide the effective date of the change to the owner.

Drafting Note 1: Terms and conditions stated in certain policies (often in policy renewal provisions) eliminate or curtail the company's right to make unilateral changes to the language and/or premium rates of in-force policies either for the entire time the policy is in force or for stated time periods while the policy is in force. These limitations placed upon the company in the policy terms and conditions are marketed by the company as safeguards for an insured from any possible adverse unilateral company changes to in-force coverage. The intent of Paragraph (2) above is to clarify the ability of the company to make only required and necessary unilateral changes to any in-force policy only when the company is compelled to do so due to a change or clarification in applicable law.

Drafting Note 2: These standards are modified, as required or permitted by law, to enable fraternal to implement their respective articles and bylaws. See Appendix B.

B. DEFINITIONS AND CONCEPTS

The policy shall define certain terms or describe concepts that, as used in the policy, will have specific meanings. If the policy contains the terms or describes the concepts set forth below, the definitions of the terms or descriptions of the concepts shall be consistent with the standards set forth below. The actual terms or concepts may vary as long as the language used to define the actual terms or describe the concepts is consistent with the standards set forth below. The terms may be defined or concepts described in a definitions section of the policy, or the terms may be defined or concepts described in a policy provision that is a logical place for the definitions or concept descriptions.

- (1) “*Active Full-Time Work*” or “*Active Full-Time Basis*” means that the insured spends at least a specified number of hours a week, such as 30 hours, performing the insured’s *Occupational* duties for the *Business*.
- (2) “*Aggregate Benefit Amount*” means, subject to satisfaction of all policy terms and conditions by the insured, the aggregate amount of benefit for which the owner or assignee can be paid (usually

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monthly) for *Business Overhead Expenses* under the policy. The policy may also specify a maximum monthly amount of benefit.

- (3) “**Beneficiary**” means the person or persons designated as such in the application. If the policy will include benefits for which a *Beneficiary* may be designated, the policy shall contain a *Beneficiary* provision. The provision shall state that, unless the owner designates an irrevocable *Beneficiary*, the right to change the *Beneficiary* is reserved to the owner, and the consent of the *Beneficiary* shall not be required to:
- (a) Terminate or assign the policy;
 - (b) Change the beneficiary; or
 - (c) Make any other changes in the policy.

The company has the option not to permit the designation of an irrevocable *Beneficiary*.

- (4) “**Benefit Period**” means, subject to satisfaction of all policy terms and conditions by the owner or assignee, the length of time for which a *Disabled* owner or assignee can be paid periodic (usually monthly) *Disability Business Overhead Expenses* under the policy. A policy shall provide for at least six consecutive months of periodic *Disability Business Overhead Expense* benefits. If there is a maximum *Benefit Period*, the maximum shall be stated in the policy.
- (5) “**Business**” means the business or professional entity in which the insured has an ownership interest, as named in the application, or any other business or professional entity in which the insured develops an ownership interest after becoming insured under the policy, if the policy provides for such coverage.
- (6) “**Business Income**” means the gross earned income of the *Business* less the *Cost of Sales and Services*. If the insured does not own 100% of the *Business*, only the percentage of ownership attributable to the insured will be considered as Business Income.
- (7) “**Concurrent Disability**” means one continuous period of *Disability* that is caused or is continued by more than one *Injury* or *Sickness*. Benefits for a *Concurrent Disability* will be paid as if the *Concurrent Disability* was caused by one *Injury* or one *Sickness*. In no event will an insured be considered to have more than one continuous period of *Disability* at the same time.
- (8) “**Conditionally Renewable**” means that renewal of the policy is based on certain conditions, which shall be clearly described in the policy. A company may decline to renew on the basis of class, geographic area or for stated reasons other than the deterioration of the insured’s health.
- (9) “**Cost of Living Index**” means an index used to measure the rate of change over time of the cost of living, such as the Consumer Price Index for Urban Wage Earners and Clerical Workers published by the United States Department of Labor. The index shall be specified in the policy. The policy shall state that if any index is discontinued or if the calculation of any index is changed substantially, the company may substitute a comparable index subject to approval by the Interstate Insurance Product Regulation Commission. The approval shall be contingent on the company providing the Interstate Insurance Product Regulation Commission with either confirmation that the index has been discontinued or documentation of the substantial change to the index and the reasons supporting the need for the index to be discontinued. The contract shall also state that, before a substitute index is used, the company shall notify the owner of the substitution.

If the index is temporarily delayed, the company may compute the value of any benefits due during the period the index is unavailable using any method that takes into consideration the most recently available information with respect to the index. Once the index becomes available, the company

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shall adjust any future benefits payable to reflect any benefit overpayments or underpayments made while the index was unavailable.

(10) “*Cost of Sales or Services*” means the insured’s share of all expenses incurred in the insured’s *Occupation* which are directly associated with the generation of *Business Income* by or for the *Business*. These expenses include, but are not limited to:

- (a) salaries, fees or other remuneration, including payroll taxes and employee benefits for:
 - (i) any person sharing *Business* expense with the insured;
 - (ii) any member of the insured’s profession or *Occupation*;
 - (iii) any person employed to perform the insured’s duties; or
 - (iv) any person for whom services are directly billed to the customer (e.g., paralegal, dental hygienist); and
- (b) any expense which is billed, directly or indirectly, to the insured’s customers (e.g., prescription drugs, medical or dental supplies).

(11) “*Covered Disability Business Overhead Expense*” means the insured’s share of the monthly expenses incurred in the insured’s *Occupation* that are considered ordinary and necessary in operating the *Business*. The insured must be an owner of the *Business* while incurring these expenses. The expenses must be generally accepted as tax deductible business expenses. *Covered Disability Business Overhead Expenses* will be determined on the same accounting basis, either cash or accrual, as that filed for the federal income taxes of the *Business*, and the same basis will be used throughout a *Disability*. If the cash basis of accounting is used, the company will not allow any expense that was incurred prior to the start of a *Disability*. However, any expense covering more than one month will be pro-rated to determine the expense for each month.

Covered Disability Business Overhead Expense includes, but is not limited to:

- (a) rent;
- (b) utilities and telephone;
- (c) repairs and maintenance;
- (d) leased equipment;
- (e) employee’s wages, except as excluded below;
- (f) office supplies;
- (g) *Business* insurance premiums;
- (h) accounting and billing fees;
- (i) interest payments, and either depreciation or principal payments on debt used to purchase depreciable assets. The *Business* must own these assets at the beginning of a *Disability*. At the beginning of a *Disability*, the owner must choose whether to use depreciation or principal payments.

Covered Disability Business Overhead Expense may exclude expenses, such as:

- (a) salaries, fees or other remuneration, including payroll taxes and employee benefits for:
 - (i) the insured; or
 - (ii) any member of the insured’s family, unless that person was employed on an *Active Full-Time Basis* for the 90 day period prior to a *Disability*;
- (b) *Cost of Sales or Services*;
- (c) auto expenses;
- (d) education or training expenses;
- (e) charitable contributions and social club dues;
- (f) travel and entertainment;
- (g) legal fees and settlement fees;
- (h) additions to inventory or the cost of goods or merchandise purchased for sale; and

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- (i) any other expense for which the insured was not liable in the normal course of the *Business* or *Occupation* prior to a *Disability*.
- (12) “**Death Benefits**” means, subject to satisfaction of all policy terms and conditions by the insured, the benefit to be paid due to the death of the insured resulting from an Injury and/or Sickness.
- (13) “**Disability**” or “**Disabled**” means that due to *Injury* or *Sickness*, the insured meets the definition of *Partial Disability*, *Residual Disability* or *Total Disability*, or other types of disability accepted by the Interstate Insurance Product Regulation Commission.
- (14) “**Elimination Period**” means, subject to satisfaction of all policy terms and conditions by the insured, the length of time an insured shall wait before *Disability Business Overhead Expense* benefit amounts are payable under the policy. Benefit amounts may or may not accrue during the *Elimination Period* at the option of the company. The length of time required to satisfy the *Elimination Period* may, but need not consist of, consecutive units of time. The trigger for the start of the *Elimination Period* shall be commencement of *Disability* for the insured as defined in the policy. The definition or concept may specify a separate *Elimination Period* for *Injury* and a separate *Elimination Period* for *Sickness*. The application of an *Elimination Period* alone or in conjunction with a qualification period (see definition of *Residual Disability*) cannot result in the postponement of accrual of periodic *Disability Business Overhead Expense* benefit amounts in excess of 90 days.
- (15) “**Guaranteed Renewable**” means that the owner has the right to continue the policy in force by the timely payment of premiums set forth in the policy until at least the insured’s age 65, or as an alternative, until receipt of retirement benefits by the insured under the Social Security Act of the United States. During such period, the company shall not unilaterally make any change in any provision of the policy while the policy is in force, except that the company may make changes in premium rates by classes. This policy may also become *Conditionally Renewable* after the insured’s age 65 at the option of the company.

Drafting Note: See also Amendments section for renewal provision language that may be added at company discretion concerning changes or clarification in applicable law.

- (16) “**Hospital**” means an institution that is licensed as a *Hospital* by the proper authority of the state in which it is located. The term does not include any institution, or part thereof, that is used primarily as a clinic, convalescent home, rest home, home for the aged, nursing home, and facilities primarily affording custodial, educational or rehabilitative care.
- (17) “**Injury**” means bodily injury resulting from an accident, independent of all other causes, that occurs on or after the policy effective date and while the policy is in force. The company may indicate that the *Injury* shall be sustained independent of *Sickness*. The definition or concept shall not use words such as “external, violent, visible wounds” or similar words of characterization or description. The definition or concept shall state that the *Disability* shall have occurred within a specified period of time (not less than 30 days) of the *Injury*, otherwise the condition shall be considered a *Sickness*.
- (18) “**Mental or Nervous Disorder**” shall be no more restrictive than those classified in the Diagnostic and Statistical Manual of Mental Disorders (DSM), published by the American Psychiatric Association (APA), most current version as of the start of a *Disability*. If the DSM is replaced by the APA, these disorders will be those classified in the diagnostic manual then in use by the APA as of the start of a *Disability*. At the discretion of the company, the definition or concept may refer to: 1. disorders listed in the DSM, or 2. only certain disorders listed in the DSM. If the APA no longer publishes a diagnostic manual or the APA ceases to exist, the company may substitute a comparable diagnostic manual subject to approval by the Interstate Insurance Product Regulation Commission before use of the comparable diagnostic manual.

Drafting Note: The company shall have the ability to exclude certain DSM disorders from the definition or concept. Inclusion or exclusion of DSM disorders may expand or restrict coverage for the insured. When

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inclusion or exclusion of DSM disorders restricts coverage, such restrictions shall be consistent with the Interstate Insurance Product Regulation Commission standards for the exclusions and limitations sections of the policy.

- (19) “**Noncancellable**” means that the owner has the right to continue the policy in force by the timely payment of premiums set forth in the policy until at least the insured’s age 65, or as an alternative, until the insured’s receipt of retirement benefits under the Social Security Act of the United States. During this period, the company shall not unilaterally make any change in any provision of the policy (including premium rates) while the policy is in force. This policy may also become *Conditionally Renewable* after the insured’s age 65 at the option of the company.

Drafting Note: See also Amendments section for renewal provision language that may be added at company discretion concerning changes or clarification in applicable law.

- (20) “**Non-Participating**” means that the company does not allocate divisible surplus to the policy and, therefore the owner does not share in the divisible surplus of the company.
- (21) “**Occupation**” means a position or professional calling for which a person receives or can receive remuneration from the *Business*.
- (22) “**Partial Disability**” means that a company may use a *Partial Disability* benefit trigger that states that, due to *Injury* or *Sickness*, the insured has the inability to perform some of the substantial and material duties of an *Occupation* for which he or she is qualified by reason of education, training or experience or the inability to perform all of the substantial and material duties of an *Occupation* for which he or she is qualified by reason of education training or experience for as long as usually required. A company shall use a *Partial Disability* benefit trigger (using either a time worked or *Business Income* measurement) which indicates that, due to *Injury* or *Sickness*, an insured shall be working at least 20% but no more than 80% of the time worked (expressed as hours per week or otherwise) just before a *Disability* began, or an insured shall be earning at least 20% but no more than 80% of *Prior Business Income* *s. Partial Disability* benefit triggers shall be met for an insured subject to satisfaction of all policy terms and conditions by the insured. The term *Partial Disability* shall be used (except as otherwise specified in this definition or concept) in reference to paying a stated percentage of the *Total Disability* monthly benefit amounts, and the stated percentage of the *Total Disability* monthly benefit amount shall be no less than 20% and no greater than 80%. An insured working longer than 80% of time worked just before a *Disability* began, or earning more than 80% of *Prior Business Income* *s* may be deemed ineligible for *Partial Disability* benefits. An insured working less than 20% of time worked just before a *Disability* began or earning less than 20% of *Prior Business Income* shall be eligible for the *Total Disability* benefit under the policy subject to satisfaction of all policy terms and conditions by the insured. A company may require care by a *Physician*. Alternatively, provisions as described in the *Residual Disability* definition or concept are acceptable, and, when this alternative is followed, the term *Partial Disability* may be used instead of the term *Residual Disability*.

Drafting Note: 80% may be reduced to as low as 50% if the company gives prominent notice of the lower threshold.

- (23) “**Participating**” means that the company may allocate divisible surplus to the policy and, if it does so, the owner may share in the divisible surplus of the insurance company.
- (24) “**Physician**” means a person legally licensed to practice medicine or psychology and acting within the scope of his or her license, or a health care practitioner who is legally licensed, and is acting within the scope of his or her license, to treat an *Injury* or *Sickness* causing *Disability*. The definition or concept may exclude the insured, the owner, the assignee, any person related to the insured, owner or assignee by blood or marriage, any person who shares a significant business interest with the insured, owner or assignee, or any person who is a partner in a legally sanctioned domestic partnership or civil union with the insured, owner or assignee.

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- (25) **“Preexisting Condition”** means a condition for which symptoms existed that would cause an ordinarily prudent person to seek diagnosis, care or treatment within a two-year period preceding the effective date of the coverage of the insured, or for which medical advice or treatment was recommended by a *Physician* or received from a *Physician* within a two-year period preceding the effective date of the coverage of the insured. The term “coverage of the insured” as used in this definition or concept refers to initial coverage amounts when a policy is first issued, and it may, at company discretion, also refer to coverage increase amounts which are issued after the policy is first made effective when those coverage increase amounts are subject to evidence of medical insurability. In the case of coverage increase amounts subject to evidence of medical insurability, the time periods in this definition or concept run anew from the effective dates of the increased coverage amounts and apply anew only to the coverage increases.
- (26) **“Presumptive Disability”** shall contain benefit triggers indicating that, due to *Injury* or *Sickness*, an insured suffers a total and permanent loss of one or more of the following body functions: (a) speech, (b) hearing in both ears, (c) sight in both eyes, (d) use of both arms, (e) use of both legs, or (f) use of one arm and one leg. Total and permanent loss of any one of the six body functions shall be sufficient to trigger any benefits based upon *Presumptive Disability*. Benefits for *Presumptive Disability* shall consist of any one of the following: (a) payment of additional monthly benefits or “lump sum” benefit amounts (always additional to other *Disability* benefits paid under the policy, subject to satisfaction of all policy terms and conditions by the insured), (b) waiver of any *Elimination Period* under the policy, (c) waiver of any requirement of care by a *Physician* under the policy, (d) waiver of any time periods to access waiver of premium benefits under the policy, and (e) waiver of usual benefit triggers to access benefits for *Total Disability*, *Partial Disability* or *Residual Disability* under the policy. The company may provide more than one of the five benefits listed above based upon the *Presumptive Disability* of the insured. The Interstate Compact Commission will consider approval of other benefits based upon *Presumptive Disability* so long as the other benefits: (a) are in addition to all other *Disability* benefits of the policy, (b) do not replace other *Disability* benefits of the policy, and (c) are always more favorable to an insured than just providing other *Disability* benefits under the policy.
- (27) **“Prior Business Income”** or **“Pre-Disability Business Income”** means the measurement of *Business Income* just before the insured’s *Disability* began. In order to provide an accurate and fair measure of *Business Income* just before an insured’s *Disability* began (which is generally used as one component in *Disability Business Overhead Expense* policy language measuring the reduction of *Business Income* to arrive at certain disability policy benefit payment amounts), the company cannot consider *Business Income* which occurred in excess of five years just prior to the *Disability* for which claim is made. The *Business Income* just before *Disability* began may be considered on a monthly basis so long as the monthly basis is consistent with the treatment of other terms referring to *Business income* used in the policy and used to arrive at certain disability policy benefit payment amounts for a claim. If a company considers *Business Income* which occurred in excess of one year (but no more than five years) just prior to the *Disability* for which claim is made, the company shall include policy language which allows for use of the highest level of *Business Income* (during a calendar year or consecutive 12-month basis at the company’s option) occurring during the period in excess of one year (but no more than five years) just prior to the *Disability* for which claim is made. The definition or concept may provide that *Prior Business Income* or *Pre-Disability Business Income* may be increased at one or more specified times by a cost of living adjustment.
- (28) **“Recurrent Disability”** means a *Disability* that occurs within a specified period of time immediately following a prior period of *Disability* and which is due to the same or related cause applicable to the prior period of *Disability*. The specified period of time used to determine whether a subsequent period of *Disability* is a continuation of a prior period of *Disability* cannot exceed 180 days.
- (29) **“Rehabilitation”** a program of receiving services that is geared toward aiding an insured to better perform the *Occupation*. Some services of a *Rehabilitation* program may include, but are not limited to: (a) coordination of physical *Rehabilitation* and medical services, (b) financial and business

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planning, (c) vocational evaluation and transferable skills analysis, (d) career counseling and retraining, (e) labor market surveys and job placement services, and (f) evaluation of necessary worksite modifications and adaptive equipment. Participation in a training or *Rehabilitation* program shall be completely voluntary on the part of an insured and nonparticipation in a program shall not affect the company's determination of whether an insured is *Disabled*.

- (30) “*Residual Disability*” shall be described in relation to a reasonable reduction in *Business Income* due to the insured's *Disability*. The definition or concept may also state that, due to *Disability*, the insured has the inability to perform some of the substantial and material duties of the *Occupation*.
- (a) The reduction in *Business Income* shall be measured by comparing *Business Income* for a claim time period (usually monthly) to average *Prior Business Income* (calculated for a comparable time period). The term *Residual Disability* shall be used (except as otherwise specified in this definition/concept) in reference to paying a benefit that is a percentage of the *Total Disability* monthly benefit amounts. The percentage of the *Total Disability* monthly benefit amounts paid for *Residual Disability* shall be calculated by subtracting current *Business Income* for a claim time period (usually monthly) from average *Prior Business Income* (calculated for a comparable period of time), and placing this difference as the numerator over average *Prior Business Income* (calculated for a comparable time period) as the denominator. This fraction shall be converted to a percentage, and the percentage multiplied by the *Total Disability* monthly benefit amounts to arrive at the *Residual Disability* benefit paid for a claim time period.
- (i) Alternatively, this can be expressed as a formula, such as: the difference between *Prior Business Income* and current *Business Income* divided by *Prior Business Income*, multiplied by the *Total Disability* monthly benefit amounts.
- (b) The reduction in *Business Income* for a claim time period (usually monthly) which shall trigger payment of a *Residual Disability* benefit shall be 20% (a company may lower this percentage but cannot raise it) of average *Prior Business Income* (calculated for a comparable time period). If the reduction in *Business Income* for a claim time period (usually monthly) equals or exceeds 80% of average *Prior Business Income* (calculated for a comparable time period), then the owner or assignee shall be eligible for payment of the *Total Disability* benefits under the policy for the claim time period subject to satisfaction of all policy terms and conditions by the insured.
- (c) The reduction in *Business Income* for a claim time period (usually monthly) less than 20% of average *Prior Business Income* (calculated for a comparable time period) may result in no *Residual Disability* benefits being paid.
- (d) *Residual Disability* benefits may be predicated upon a qualification period during which the insured shall be *Totally Disabled* before *Residual Disability* benefits are paid. The qualification period may be in lieu of the *Elimination Period* or in addition to the *Elimination Period*. However, *Residual Disability* benefits cannot be denied for a time period in excess of six months due to use of a qualification period alone or in conjunction with an *Elimination Period*. A company may require care by a *Physician*.
- (e) Alternatively, provisions as described in the *Partial Disability* definition or concept are acceptable, and, when this alternative is followed, the term *Residual Disability* may be used instead of the term *Partial Disability*.
- (31) “*Sickness*” means illness, disease or pregnancy, including complications of pregnancy, that first manifests itself on or after the effective date of the policy and while the policy is in force. The requirement that the *Sickness* “first manifest itself” shall not override the provision entitled **Time Limit for Certain Defenses Other Than Misstatements in the Application**.

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- (a) The company shall accept a *Physician's* diagnosis of complications of pregnancy.

Drafting Note: This Definition or Concept is expressed as a benefit trigger. In lieu of the phrase “first manifests itself” the phrase “is diagnosed or treated” may be used. See Permissible Limitations or Exclusions section, Paragraph (9) of this document for how the meaning of the Definition or Concept *Sickness* interrelates with the meaning of the Definition or Concept *Preexisting Condition* and permissible *Preexisting Condition* time limitations on benefits on or after the policy effective date. This Definition or Concept may interrelate with other policy provisions, riders, amendments or endorsements.

(32) “**Total Disability**” means a definition of *Total Disability* no more restrictive than indicating that during the first 12 months of a *Total Disability*, excluding the *Elimination Period*, an insured is unable to perform the substantial and material duties of the *Occupation*.

- (a) The policy may provide that after the first 12 months of *Total Disability* the company may predicate the continuance of benefits on the insured’s inability to perform the substantial and material duties of the *Occupation*.
- (b) A company may require care by a *Physician*. If it can be shown that the insured has reached his or her maximum point of recovery, yet is still *Totally Disabled* under the terms of the policy, the regular care and attendance of a *Physician* on a regular basis is not required.

C. REQUIRED PROVISIONS

Each policy shall contain all of the provisions as set forth below. The company may, at its option, substitute for one or more of the provisions below corresponding provisions of different wording approved by the Interstate Insurance Product Regulation Commission as not less favorable in any respect to the insured and/or owner.

- (1) **Claim Forms.** The policy shall include a provision obligating the company to furnish a claimant with claim forms. Upon receipt of a notice of claim, the company will furnish to the claimant forms usually furnished by the company for filing proofs of loss. If the forms are not furnished by the company within 15 days after the giving of such notice, the claimant shall be deemed to have complied with the requirements of the policy as to proof of loss when the claimant submits written proof covering the occurrence, character and extent of the loss for which claim is made within the time stated in the policy for filing proofs of loss.
- (2) **Conformity with Interstate Insurance Product Regulation Commission Standards.** The policy shall state that it was approved under the authority of the Interstate Insurance Product Regulation Commission and issued under the Commission standards. The policy shall also state that any provision of the policy that on the provision’s effective date is in conflict with Interstate Insurance Product Regulation Commission standards for this product type is hereby amended to conform to the Interstate Insurance Product Regulation Commission standards for this product type as of the provision’s effective date.
- (3) **Eligibility.** The policy shall include provisions addressing any conditions of eligibility that may apply on or after the effective date of the policy.
- (4) **Entire Contract.** The policy shall include a provision regarding what constitutes the entire contract between the company and the owner. No document may be included by reference. This provision shall also state that no change in the policy shall be valid until approved by an executive officer of the company, and such approval needs to be endorsed or attached to the policy for the approved change to be binding on the owner.

Drafting Note: These standards are modified, as required or permitted by law, to enable fraternal to implement their respective articles and bylaws. See Appendix B.

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- (5) **Evidence of Insurability.** If the policy requires evidence of insurability on or after the effective date of the policy, the policy shall explain those conditions, which may include, but not be limited to, medical, financial and occupational requirements, as applicable. Evidence of insurability shall not be required for eligibility for benefits under in-force coverage. The company may not use medical evidence of insurability on or after the effective date of the policy to affect renewal of an in-force policy. Except as provided in the *Change of Occupation* provision, the company may not use evidence of insurability on or after the effective date of the policy to transfer an insured to a less favorable underwriting class.
- (6) **Grace Period.** The policy shall include a provision that states that a grace period of a certain number of days shall be granted for the payment of each premium due after the first premium, and the policy shall remain in force during the grace period. For premiums paid on a weekly basis, a grace period of at least seven days shall be granted by the company. For premiums paid on a monthly basis, a grace period of at least ten days shall be granted by the company. For all other premium modes, a grace period of at least 31 days shall be granted by the company.

In a policy which the company reserves the right to refuse renewal, the grace period provision shall state that the owner has a grace period unless, not less than 30 days prior to the renewal date, the company has delivered to the owner (or sent by first class mail to the owner) written notice of the company's intent not to renew the policy beyond the period for which premium has been accepted by the company. The provision shall state that the company may refuse renewal of the policy, only as of the renewal date occurring on, or nearest the policy's first anniversary, or as of an anniversary of such renewal date, or at the option of the company, as of the renewal date occurring on or nearest the anniversary of the policy's date of last reinstatement.

- (7) **Legal Actions.** The policy shall include a provision stating that no action at law or in equity shall be brought to recover on the policy prior to the expiration of sixty days after written proof of loss has been furnished in accordance with the requirements of the policy. The policy shall also state that no such action shall be brought after the expiration of three years after the time written proof of loss is required to be furnished.
- (8) **Misstatements in the Application.** The policy shall include one of the following provisions:
- (a) **Incontestable.** At the discretion of the company, a policy which the owner has the right to continue in force subject to its terms by timely premium payments until at least the insured's age 50 (or for at least five years in the case of a policy issued after the insured's age 44) may include an Incontestable provision in lieu of the Time Limit for Certain Defenses provision. This Incontestable provision, if used by the company, shall state that, after the initial coverage or subsequent increases in coverage has been in force for a period of two years during the lifetime of the insured, the coverage shall become incontestable as to statements made in the application. The company may add a phrase to this Incontestable clause giving the company the right to toll the running of the two-year period during any period when the insured is disabled.
- (b) **Time Limit for Certain Defenses.** The policy may include this provision stating that, after two years from the date of issue of the initial coverage or subsequent increases in coverage, no misstatements by the insured in his or her application for insurance shall be used by the company to void the policy or deny a claim for loss incurred or disability* commencing after the expiration of such two-year period. The two-year period shall not apply to fraudulent misstatements made by the applicant.

Drafting Note: This provision is not using the terms "*Disability*" or "*Disabled*" as defined in the definitions or concepts section and purposely uses a small "d." This is necessary so that losses incurred or disabilities commencing on or after the coverage effective date which are: (a) due to *Injury* or *Sickness* and are not *Preexisting Conditions* (i.e. meet the requirements for *Disability* or *Disabled*), or (b) due to conditions disclosed in the application, but the company takes no express underwriting action for those conditions, are

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included within the parameters of these standards for this specific provision dealing with application misstatements.

- (9) **Notice of Claim.** The policy shall include a provision for notice of claim. Such a provision shall state that written notice of claim shall be given to the company within 20 days after the occurrence or commencement of any loss covered by the policy or as soon thereafter as reasonably possible. Notice given by the owner to the company at an office designated by the company or to any authorized producer of the company shall be deemed notice to the company.

In a policy providing a monthly benefit which may be paid for at least two years, the provision may state that the owner shall, at least once in every six months after having given notice of claim, give to the company notice of continuance of disability, except in the event of legal incapacity of the owner. In calculating the six months noted in the preceding sentence, the period of six months following any filing of proof by the owner or any payment by the company on account of such claim or any denial of liability in whole or part by the company shall be excluded in applying the provision. Delay in the giving of such notice stated in this provision shall not impair the owner's or assignee's right to any indemnity which would otherwise have accrued during the period of six months preceding the date on which such notice is actually given by the owner .

Drafting Note: See asterisk in Paragraph (8) above.

- (10) **Participation.** If the policy is *Participating*, the conditions of the participation shall be included in the policy.
- (11) **Payment of Claims.** The policy shall include a provision stating to whom indemnities shall be paid under the policy. If the policy does not include express beneficiary provisions or designation in effect at the time of payment, indemnities for loss of life shall be paid to the estate of the insured. If the policy includes express beneficiary provisions or designation in effect at the time of payment, indemnities for loss of life shall be paid in accordance with such provisions or designation. Accrued indemnities for which the policy provides periodic payment and that are unpaid at the insured's death shall be paid to estate or the insured or to the beneficiary designated, as applicable. All other indemnities shall be paid to the insured. Any payment made by the company in good faith shall fully discharge the company to the extent of such payment. The policy shall include a description of the process for appealing and resolving benefit determinations.
- (12) **Payment of Premium.** The policy shall include a provision describing the terms and conditions for the payment of premiums. The policy shall provide for payment of the initial premium on or before the policy effective date. A refund of unearned premium shall be made in the event of death or at the owner's request to discontinue coverage.

Drafting Note: This provision should not be construed to abrogate any rights which an applicant has under a conditional receipt, interim insurance agreement or other similar form issued by the company when the company or its producer accepts initial premium for coverage at time of application.

- (13) **Physical Examinations and Autopsy.** The policy shall include a provision stating that the company, at its expense, shall have the right and opportunity to examine the person of the insured when and as often as it may reasonably require for the duration of a claim under the policy and to make an autopsy, at its expense, in case of death where it is permitted by law.
- (14) **Proofs of Loss.** The policy shall include a provision describing how to submit proofs of loss. This provision shall state that written proof of loss shall be furnished to the company at an office address specifically identified by the company in the policy.
- (a) In the case of claims for loss for which the policy provides any monthly payment contingent upon continuing loss, written proof of loss shall be furnished to the company within 90 days after termination of the period for which the company is liable.

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- (b) In the case of claims for loss other than loss for which the policy provides any periodic payment contingent upon continuing loss, written proof of loss shall be furnished to the company within 90 days after the date of loss.
 - (c) Failure to furnish proof of loss within the time required shall not invalidate nor reduce any claim if it was not reasonably possible to give proof within such time, provided such proof is furnished as soon as reasonably possible and in no event, except in the absence of legal capacity of the insured, later than one year from the time proof is otherwise required.
- (15) **Reinstatement.** The policy shall include a reinstatement provision describing the company procedures when a renewal premium is not timely paid by an owner.
- (a) When the owner does not timely pay a renewal premium and the company or its producer subsequently accepts payment of the renewal premium without an application, this provision shall state the policy is reinstated in such case as though a policy lapse had not occurred.
 - (b) When the owner does not timely pay a renewal premium and the company or its producer requires an application for reinstatement and issues a conditional receipt or interim insurance agreement for the premium tendered for reinstatement of the policy by the owner, this provision shall state that the policy is reinstated upon approval of the application by the company; or, if the company does not act to approve the application, the policy is reinstated on the 45th day following the date of the conditional receipt or interim insurance agreement unless the company has given notice to the owner of company disapproval of the application previous to the expiration of the 45 day time limit.
 - (c) This provision shall state that the reinstated policy shall cover loss resulting from accidental injury sustained on or after the date of reinstatement and loss due to sickness as may begin on or after the date of reinstatement. The company may add riders, amendments or endorsements to the reinstated policy otherwise complying with these standards.
 - (d) Any premium accepted with a reinstatement shall be applied to a period for which the owner did not previously pay premium, but not to any period more than 60 days prior to the date of reinstatement. (The last sentence may be omitted from any policy which the owner has the right to continue in force subject to its terms by timely premium payment until at least the insured's age 50 or, in the case of a policy issued after the insured's age 44, for at least five years from its date of issue.)
 - (e) Misstatements in the application for reinstatement are subject to the same standards for misstatements in the original application. The company may impose a reasonable time limit to apply for reinstatement, but in no event less than six months from the termination date of the policy.
- (16) **Right to Examine Policy.** The Right to Examine Policy provision appearing on the cover page or that is visible without opening the policy shall provide a minimum of 30 days for the owner to examine the policy, beginning on the date the policy is received by the owner. The provision shall include a requirement for the return of the policy to the company or a producer of the company, and state that the policy is considered void from the beginning and the parties shall be in the same position as if no policy had been issued. The provision shall state that if the policy is returned, a refund of any premium paid, including any policy fees or other charges, shall be made.

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(17) **Suspension of Coverage While in Military Service.**

- (a) The policy shall include a provision that entitles persons in military service to have their coverage suspended during a period of military service. To be entitled to coverage suspension an insured shall:
 - (i) Be in the military service (land, sea or air) of any nation or international authority or in a reserve component of the armed forces of the United States, including the National Guard; and
 - (ii) Have entered voluntarily or involuntarily upon active duty or had active duty voluntarily or involuntarily extended (other than for the purpose of determining physical fitness and other than for training). The policy may state that there shall be no entitlement to coverage suspension for a period of active military training lasting three months or less.
- (b) The company may restrict the period of suspension of coverage to five years beyond the date of suspension but not to exceed the period of active duty. The policy shall state that in the implementation of the coverage suspension:
 - (i) The owner shall make a written request to the company or its producer for coverage suspension providing information that the insured is eligible for the coverage suspension; and
 - (ii) The company shall suspend the coverage for eligible insureds from the date of receipt of the owner's written request for coverage suspension (or a later date if requested by the owner) and refund any unearned premiums for the period of suspension.
- (c) The policy shall state that there will be no coverage during the period of suspension, and the owner will have to pay no premiums during the period of coverage suspension. Upon termination of active duty, the owner shall have the right to resume coverage without the insured giving evidence of insurability, and the resumption of coverage shall be on the same basis as before the coverage suspension took effect. No exclusion, limitation or modification of coverage shall be imposed in connection with coverage of the health or physical condition of an insured entitled to resumption of coverage (or the health or physical condition of any other person covered by the policy as a dependent who is not entitled to exercise resumption of coverage). These are the exceptions:
 - (i) The exclusion, limitation or modification was stated in the policy prior to the period of suspension (in the case of a waiting period, the waiting period had not been completed prior to the period of suspension); or
 - (ii) The company may exclude, limit or modify coverage for any disability that occurred during the period the policy was suspended. If coverage is excluded, only disabilities from a sickness which first manifests itself or an injury which occurs after the policy is restored will be covered.
- (d) The policy shall state that in calculating the expiration of a waiting period for a condition that did not arise during a period of active duty, the entire waiting period shall equal the waiting period that would have applied before coverage suspension took effect and time elapsed before and after the period of suspension shall be used to determine satisfaction of the entire waiting period.

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- (e) Coverage shall be resumed as of the date of termination of active duty subject to written application and payment of the required premiums not less than 90 days after the date of termination of the period of active duty. Required premiums will be the same as they would have been if coverage had remained in force without any coverage suspension, and required premiums for resumption of coverage shall be paid for a period commencing no earlier than the date of termination of active duty.

- (18) **Time Limit for Certain Defenses Other Than Misstatements in the Application.** The policy shall include a provision that no claim for loss incurred or disability commencing after two years from the policy issue date shall be reduced or denied on the ground that a disease or physical condition not excluded from coverage by name or specific description effective on the date of loss had existed prior to the effective date of coverage of the policy. This time limit shall not apply to fraudulent misstatements in the application.

However, for underwritten coverage increases issued subsequent to initial policy issuance, the policy may state that a new two-year time period applies from issuance of the underwritten coverage increases, and that any such new two-year time period applies only to the underwritten coverage increase. This time limit shall not apply to fraudulent misstatements in the application for coverage increase.

Drafting Note: This provision does not use the term “*Disability*” or “*Disabled*” as described in the definitions or concepts section because the statutory origin of the language to be used in this required policy provision requires a broader meaning.

- (19) **Time of Payment of Claims.** The policy shall include a provision stating when a company shall be required to pay claims. Indemnities provided under the policy for any loss, other than loss for which the policy provides any periodic payment, shall be paid immediately upon receipt of due written proof for such type of loss. Subject to due written proof of loss, all accrued indemnities for loss for which the policy provides monthly payment shall be paid no less frequently than monthly and any balance remaining unpaid upon termination of liability of the company shall be paid immediately upon receipt of due written proof of loss.

D. OPTIONAL PROVISIONS

The Interstate Insurance Product Regulation Commission may approve the following optional provisions if the provisions meet the standards as set forth below. The company may, at its option, use a provision of different wording approved by the Interstate Insurance Product Regulation Commission that is not less favorable in any respect to the insured and/or the owner. The company may include in the policy one or more of these optional provisions.

- (1) **Assignment.** The policy may include an assignment provision. The provision shall describe the procedures for an assignment. Unless otherwise specified by the owner, an assignment will take effect on the date the assignment is signed subject to any payments made or actions taken by the company prior to receiving notice of the assignment. The provision may state that the company shall not be liable for the validity of the assignment.
- (2) **Arbitration.** Only arbitration provisions that permit voluntary post-dispute binding arbitration shall be allowed in policy forms. With respect to such a provision, the following guidelines apply:
 - (a) Arbitration shall be conducted in accordance with the rules of the American Arbitration Association (“AAA”), before a panel of 3 neutral arbitrators who are knowledgeable in the field of *Disability Business Overhead Expense* insurance and appointed from a panel list provided by AAA.
 - (b) Arbitration shall be held in the city or county where the owner is located.

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- (c) The cost of arbitration shall be paid by the company, to include any deposits or administrative fee required to commence a dispute in arbitration, as well as any other fee including an arbitrator's fee.
- (d) Where there is an inconsistency between these guidelines and AAA rules, these guidelines control.

Drafting Note: These standards are modified, as required or permitted by law, to enable fraternal to implement their respective articles and bylaws. See Appendix B.

- (3) **Change of Occupation.** The policy may include a provision regarding when an insured becomes injured or sick after having changed his *Occupation* to one classified by the company as more hazardous than that stated in the policy or when an insured is doing for compensation anything pertaining to a more hazardous *Occupation* as classified by the company. This provision may state that the company, upon receipt of proof of such change of *Occupation*, shall pay only such portion of indemnities provided in the policy as the premium paid would have purchased at the rates and within the limits fixed by the company for the more hazardous *Occupation*.
 - (a) When an insured changes an *Occupation* to one classified by the company as less hazardous than that stated in the policy, the company, upon receipt of proof of such change of *Occupation*, shall reduce the premium rate accordingly, and the company shall return the excess pro-rata unearned premium from the date of change of *Occupation* or from the policy anniversary date immediately preceding receipt of proof of change of *Occupation*, whichever date is more recent.
 - (b) This provision shall state that the classification of occupational risk and the premium rates shall be those last approved for the company by the Interstate Insurance Product Regulation Commission prior to the occurrence of the loss for which the company is liable or prior to date of proof of change in *Occupation*.
- (4) **Misstatement of Age, Sex or Tobacco Use Status.** The policy may include a provision that shall state that if the insured's age, sex or tobacco use status has been misstated, all amounts payable under the policy shall be amounts as the premium paid would have purchased at the correct age, sex, or tobacco use status. The company may terminate coverage and refund premiums if the correct age is outside the issue age ranges of the form.
- (5) **Ownership.** The policy may include an ownership provision. If included, the provision shall:
 - (a) Describe the procedures for designating or changing the owner and indicating when the designation is effective; and
 - (b) Indicate that the insured is the owner unless there is an owner designation different from the insured, with a proper insurable interest, is in effect.
- (6) **Supplemental Benefits.** The policy may include supplemental *Disability Business Overhead Expense* benefits for specified *Injury, Sickness or Injury and Sickness*, or for other specified business expenses, such as an option for a future increase of the *Covered Disability Business Overhead Expense*, which would not be subject to evidence of insurability. The terms and conditions for such supplemental benefits shall be specified in the policy. Such supplemental benefits shall be in addition to, and not in lieu of, *Disability Business Overhead Expense* benefits payable under the policy.
- (7) **Unpaid Premium.** The policy may include a provision stating that, upon the payment of a claim under the policy, any premium then due and unpaid may be deducted from the claim payment.

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(8) **Waiver of Premium.**

- (a) The policy may include a provision stating that, for a time period of not more than 90 days of *Total Disability*, which is eligible for payment under the policy (any days of such *Total Disability* occurring during an *Elimination Period* shall count toward the 90 day time period), the company shall:
- (i) Refund to the owner any premiums that were due and paid for the policy while the insured was *Totally Disabled*; and
 - (ii) Waive the payment of premiums that become due for as long as the *Total Disability* continues. At the option of the company, the company may limit the waiver of premium so that the company waives the payment of premiums that become due for as long as the *Total Disability* continues, but not beyond the *Benefit Period*.
- (b) The policy shall also state that, after *Total Disability* ends (or the end of the *Benefit Period*, if applicable), the owner shall:
- (i) Resume the payment of premiums by paying the pro-rata portion of any premium until the next premium due date; and
 - (ii) Continue to pay premiums as provided for in the policy after payment of the pro-rata portion of any premium until the next premium due date.
- (c) If the company requires proof of *Total Disability* for premiums to be waived, the policy shall state that satisfactory proof of *Total Disability* shall be provided to the company for premiums to be waived. The policy shall also state that, in the event of the death of the insured, any premium refunds due to the owner from the company may, at the option of the company, be paid to any beneficiary designated for loss of life or to the estate of the insured.

Drafting Note: A company may expand the waiver of premium benefit to additional types of *Disability* benefits under the policy.

E. PERMISSIBLE LIMITATION OR EXCLUSION BASED ON THE UNDERWRITING PROCESS FOR EACH PROPOSED INSURED

- (1) Any limitation or exclusion based on information disclosed by the proposed insured in the application for the policy, or identified for the proposed insured during the underwriting process of such application, is subject to applicable law in the state where the policy is delivered or issued for delivery and must be based on the Standards for Forms Used to Limit or Exclude Individual Disability Income Insurance Policy Coverage Based on the Underwriting Process for Each Proposed Insured, as Applicable to the Following Products:
- Disability Income Plans;
 - Buy-Sell Plans;
 - Key Person Plans;
 - Business Overhead Expense Plans; and

F. PERMISSIBLE LIMITATIONS OR EXCLUSIONS

The Interstate Insurance Product Regulation Commission may approve the following limitations or exclusions if they meet the standards set forth below. The company may include in the policy one or more of these limitations or exclusions.

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- (1) **Aviation.** Loss that results from aviation, other than as a fare-paying passenger on a scheduled or charter flight operated by a scheduled airline, may be limited or excluded.
- (2) **Benefit Reduction On Account of Other Disability Business Overhead Expense Coverage**
 - (a) The provision shall state that, if the total monthly amount of *Disability Business Overhead Expense* in force under all policies issued to the owner or assignee, exceeds the monthly *Covered Disability Business Overhead Expenses* of the *Business*, the company shall be liable only for a proportional amount of benefits under the policy with this type of a provision. The proportion of benefits for which the company is liable shall be calculated as follows:
 - (i) The numerator will be the amount of monthly *Covered Disability Business Overhead Expense* benefit under this policy;
 - (ii) The denominator will be the total amount of monthly benefits under all valid *Disability Business Overhead Expense* monthly benefits coverage payable to the owner or assignee while the insured is *Disabled*; and
 - (iii) Multiply the fraction represented in (i) and (ii) by the amount of *Covered Disability Business Overhead Expenses*.

Drafting Note: The use of the term “monthly” does not preclude a company from estimating payments on another reasonable periodic basis as set forth in the policy.

- (b) If benefits are reduced by the calculation described above, the company shall return that part of the premium paid for the period of two years immediately preceding a disability for which claim is made which exceeds the pro-rata amount of the premiums for the proportional benefits actually paid.
 - (c) The provision shall also state that in no event will the total monthly amount of benefits paid under all valid *Disability Business Overhead Expense* coverage be reduced below the sum of three hundred dollars.
 - (d) The *Aggregate Benefit Amount* of the policy will not be reduced because of the existence of other coverage.
 - (e) The use of the term “coordination of benefits” shall not be acceptable in describing this provision.
- (2) **Chemical Dependency.** Loss that results from alcoholism or drug addiction may be limited or excluded.
 - (3) **Cosmetic Surgery.** Loss that results from cosmetic surgery may be limited or excluded. However, cosmetic surgery shall not include reconstructive surgery when the surgery is incidental to or follows surgery resulting from trauma, infection or other diseases of the involved part and reconstructive surgery because of congenital disease or anomaly resulting in a functional defect.
 - (4) **Disabilities Not Verifiable by Objective Medical Means.** Loss that results from a specific injury or specific sickness not verifiable by objective medical means may be limited to the minimum available *Aggregate Benefit Amount* offered by a company for coverage of disabilities resulting from injury or sickness. The policy shall not exclude coverage for such disabilities from the policy.
 - (5) **Felony.** Loss that results from the insured’s commission of or attempt to commit a felony may be limited or excluded.

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- (6) **Illegal Occupation.** Loss that results from the insured's being engaged in an illegal occupation may be limited or excluded.
- (7) **Incarceration.** Disability benefits may be limited or excluded during a period of legal incarceration in a penal or correctional institution of more than seven days or during a period of legal detainment of more than seven days where the period of legal incarceration or legal detainment results in an inability of the insured to meet any work requirements contained in the definitions of *Disability* set forth in the policy form.
- (8) **Intoxicants, Narcotics or Other Controlled Substances.** Loss that results from the insured's legal intoxication defined by state law where the loss occurs, or loss that results from the use of narcotics or other controlled substances, unless administered on the advice of a physician, may be limited or excluded.
- (9) **Mental or Nervous Disorders.** Loss that results from mental or nervous disorders may be limited or excluded. If coverage is to be limited, coverage shall be provided for at least 12 months.
- (10) **Normal Pregnancy or Childbirth.** Loss that results from normal pregnancy or childbirth may be limited or excluded. Such limitation or exclusion shall not apply to complications of pregnancy as diagnosed by a *Physician*.
- (11) **Preexisting Conditions.**
 - (a) Any provision included in a policy limiting or excluding coverage for losses incurred or disabilities arising from *Preexisting Conditions* shall clearly define the limitation or exclusion and disclose such limitation or exclusion in the policy. For a disease or physical condition that has not been excluded from coverage by name or specific description effective on the date of loss, losses incurred or disabilities commencing on or after the coverage effective date due to that disease or physical condition shall be covered immediately when:
 - (i) The disease or physical condition is an *Injury* or *Sickness* as described in the Definitions and Concepts section and is not a *Preexisting Condition* as described in the Definitions and Concepts section; or
 - (ii) The disease or physical condition is disclosed in the application, but the company has taken no express underwriting action for the disease or physical condition.

Drafting Note: This provision does not use the term "*Disability*" or "*Disabled*" as described in the Definitions and Concepts section because this provision requires a broader meaning.

- (12) **Suicide.** Loss that results from attempted suicide or intentionally self-inflicted injury may be limited or excluded.
- (13) **War, Riot and Insurrection.** Loss that results from one or more of the following may be limited or excluded as follows:
 - (a) Declared or undeclared war or act of war;

Drafting Note: Companies may consider additional language and in that case the Interstate Insurance Product Regulation Commission shall use the following guidelines: Declared or undeclared war or act of war is understood to be military activity by one or more national governments and does not include terrorist acts, other random acts of violence not perpetrated by the insured, or civil war or community faction. Civil activity as a whole cannot be excluded, except for direct participation or instigation by the insured.

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- (b) Participation in a riot or insurrection; or

Drafting Note: Companies may consider additional language and in that case the Interstate Insurance Product Regulation Commission shall use the following guidelines: An exclusion for riot or insurrection is limited to instigators and those pursuing participation and does not include civil commotion, disorder, injury as an innocent bystander, or injury for self defense.

- (c) Active duty in the armed forces of any nation or international governmental authority or units auxiliary thereto or the National Guard or similar government organizations (except that this limitation or exclusion shall not be construed to deny the owner any right to suspend coverage while the insured is serving in the armed forces of any nation or international governmental authority or units auxiliary thereto or the National Guard or similar government organizations. The Suspension of Coverage While In Military Service provision describes how suspension of coverage works.)
- (14) **Workers' Compensation.** Disability benefits may be limited or excluded only to the extent that such benefits are actually paid by workers' compensation.

G. PROHIBITED LIMITATIONS AND EXCLUSIONS

The following limitations and exclusions are prohibited:

- (1) **Complications of Pregnancy.** Disabilities due to complications of pregnancy as diagnosed by a *Physician* shall not be the subject of a Permissible Limitation or Exclusion.
- (2) **Probationary Period for Specified Medical Conditions.** Absent medical underwriting, disability benefits shall not be limited or excluded through the use of a policy provision establishing a probationary period for specified medical conditions.

H. BENEFIT PROVISIONS

- (1) **Accumulation "Carryover" Benefit.** If the *Covered Disability Business Overhead Expenses* in any month of *Total Disability* are less than the *Maximum Covered Monthly Expense Benefit*, the unused benefit may be carried over and applied to a *Covered Disability Business Overhead Expense* in a later month when the *Covered Disability Business Overhead Expenses* exceed the *Maximum Covered Monthly Expense Benefit* in such later month.
- (2) **Cost of Living Index Guarantee.** *Disability Business Overhead Expense* benefits or calculations that are subject to modifications by a *Cost of Living Index* shall provide that in no event will benefits subject to modifications by a *Cost of Living Index* be reduced:
 - (a) Beneath benefit amounts that the owner initially purchased; or
 - (b) Beneath benefit amounts that the owner reduced by his or her action after initial purchase of coverage unrelated to a cost of living modification.
- (3) **Extension of Benefits.** If the *Aggregate Benefit Amount* has not been paid during the *Benefit Period*, the *Benefit Period* may be extended for a specified period of time (up to a period of 6 months) beyond the maximum *Benefit Period* stated in the policy.
- (4) **Rate Increases Based on Attained Age or Duration of the Policy.** A *Disability Business Overhead Expense* policy whose rates increase due to the attainment of certain ages by the insured or due to the duration of the policy shall include an applicable schedule of rates showing the rates associated with attained ages of the insured or duration of the policy in a prominent place, such as the specifications page.

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- (5) **Required Total Disability Benefit.** A *Disability Business Overhead Expense* policy shall provide a benefit for at least *Total Disability*. *Disability Business Overhead Expense* policies providing benefits only for *Partial Disabilities* or any disabilities less than *Total Disability* shall not be approved by the Interstate Insurance Product Regulation Commission. At the company's option, a *Disability Business Overhead Expense* policy may or may not provide coverage for disabilities in addition to a required benefit for *Total Disability*.
- (6) **Rights to Purchase Future Benefits Without Evidence of Medical Insurability.** A *Disability Business Overhead Expense* policy that offers the owner the right to purchase additional *Disability Business Overhead Expense* coverage for the insured in the future without evidence of medical insurability shall clearly specify the amount of future coverage that may be available for purchase and any requirements necessary (e.g. financial or occupational underwriting) to qualify for the future coverage.
 - (a) A policy may state that any additional coverage will be provided by the purchase of a new policy or an increase in the coverage level of the existing policy. If the additional coverage will be provided by the issuance of a new policy, the policy shall clearly state that the new policy will have the same terms as those policies being issued by the company on the date of purchase of the new policy. The additional coverage purchased shall be subject only to any limitations and exclusions that may be in effect for the existing policy on the effective date of the additional coverage; however, no new medical limitations or medical exclusions shall be imposed on the additional coverage.
- (7) **Death Benefit.** Death Benefits, if included, shall be payable in addition to any *Disability Business Overhead Expense* benefit payable. The amount payable shall be a lump sum not to exceed the equivalent of 3 monthly *Disability Business Overhead Expense* benefits payable under the policy.
 - (a) If this Death Benefit is contingent upon death while *Disabled* ("Survivorship Benefit"), the company may require the insured to satisfy the Elimination Period, be determined by the company to be *Disabled* and be receiving *Disability Business Overhead Expense* benefits prior to the date of death.
 - (b) The policy shall clearly state the conditions under which any Death Benefit may be payable.

I. INCIDENTAL BENEFIT PROVISIONS

The policy may include the following benefits which shall satisfy the requirements included in the respective Interstate Insurance Product Regulation Commission standards as well as satisfy the requirements for a benefit to be deemed incidental, as specified below. Incidental benefits shall be in addition to any other benefits paid under the policy.

- (1) **Accidental Death Benefits.** Benefits paid due to the death of the insured caused by an *Injury*. This benefit shall meet the requirements for accidental death benefits as contained in the Standards for Accidental Death Benefits and Accidental Death and Dismemberment Benefits as adopted by the Interstate Insurance Product Regulation Commission. The amount payable shall be a lump sum not to exceed the equivalent of 12 monthly *Disability Business Overhead Expense* benefits payable under the policy.
- (2) **Dismemberment Benefits.** Benefits to be paid to an owner due to loss resulting from an *Injury or Sickness* of the insured. The types of losses that may be covered are described in the Standards for Accidental Death and Dismemberment Benefits as adopted by the Interstate Insurance Product Regulation Commission. The benefit shall meet all the requirements specified in such standards. The amount payable shall be a lump sum not to exceed the equivalent of 12 monthly *Disability Business Overhead Expense* benefits payable under the policy.

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As recommended by the Product Standards Committee

§ 4. ADDITIONAL STANDARDS FOR FRATERNAL BENEFIT SOCIETIES

A. MEMBERSHIP

- (1) The certificate may include a provision stating that the insured and/or owner is a member and that the form that has been issued to evidence coverage is a certificate of membership and insurance.

B. MAINTENANCE OF SOLVENCY

- (1) The certificate may include a provision setting forth the legal rights and obligations in the case of a fraternal's financial impairment.

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As recommended by the Product Standards Committee

Appendix A
Flesch Methodology

The following measuring method shall be used in determining the Flesch score:

- (1) For policy forms containing 10,000 words or less of text, the entire form shall be analyzed. For policy forms containing more than 10,000 words, the readability of two, 200-word samples per page may be analyzed instead of the entire form. The sample shall be separated by at least 20 printed lines.
- (2) The number of words and sentences in the text shall be counted and the total number of words divided by the total number of sentences. The figure obtained shall be multiplied by a factor of 1.015.
- (3) The total number of syllables shall be counted and divided by the total number of words. The figure obtained shall be multiplied by a factor of 84.6.
- (4) The sum of the figures computed under (2) and (3) subtracted from 206.835 equals the Flesch reading ease score for the policy form.
- (5) For purposes of (2), (3), and (4), the following procedures shall be used:
 - (a) A contraction, hyphenated word, or numbers and letters, when separated by spaces, shall be counted as one word;
 - (b) A unit of words ending with a period, semicolon, or colon, but excluding headings and captions, shall be counted as a sentence; and
 - (c) A syllable means a unit of spoken language consisting of one or more letters of a word as divided by an accepted dictionary. Where the dictionary shows two or more equally acceptable pronunciations of a word, the pronunciation containing fewer syllables may be used.
- (6) The term "text" as used in this section shall include all printed matter except the following:
 - (a) The name and address of the company; the name, number or title of the policy; the table of contents or index; captions and subcaptions; specifications pages, schedules or tables; and;
 - (b) Any policy language which is drafted to conform to the requirements of any federal law or regulation; any policy language required by any collectively bargained agreement; any medical terminology; any words which are defined in the policy; and any policy language required by law or regulation; provided, however, the company identifies the language or terminology excepted by this paragraph and certifies, in writing, that the language or terminology is entitled to be excepted by this paragraph.
- (7) At the option of the company, riders, endorsements, amendments, applications and other forms made a part of the policy may be scored as separate forms or as part of the policy with which they may be used.

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As recommended by the Product Standards Committee

Appendix B

Fraternal Benefit Societies

Fraternal Benefit Societies (“fraternals”) are subject to separate fraternal codes in all jurisdictions due to their unique structure, operations and legal obligations. The Drafting Notes included at the ends of the **AGREEMENTS** standards, the new section entitled **ADDITIONAL STANDARDS FOR FRATERNAL BENEFIT SOCIETIES**, and **Appendix B** are included in the standards to allow fraternals to experience the benefits of participating in the single point of filing and review process that the IIPRC offers, without jeopardizing their ability to meet their unique obligations and to operate as required or permitted by law.

By law, a fraternal is defined by five basic elements:

1. one without capital stock;
2. one conducted solely for the benefit of its members and their beneficiaries by providing life, health and annuity benefits and by operating one or more social, educational, charitable, patriotic, or religious purposes for the benefit of members and others;
3. one that is a benevolent and charitable institution and not for profit;
4. one operated on a lodge system that may carry out charitable and other activities; and
5. one that has a representative form of government with a governing body and direct election of its members.

The laws governing fraternals impact the standards in several ways. Fraternals are required by law to issue insurance contracts that incorporate the laws of the Society and the application for membership. Thus, the contract must consist not only of the policy or certificate issued, and the application for insurance, but also the application for membership and the articles and bylaws. Further, the laws governing fraternals require or permit that the articles and bylaws address the structure of lodges, membership requirements, form of governance, grievance procedures, and eligible beneficiaries. Any amendments to the articles or bylaws made after issuance of a certificate must be applied consistently to all members retroactively. However, no amendment shall eliminate or reduce contractual benefits.

By law, fraternals are membership organizations. Because of this, the law refers to the insurance forms issued to members of a fraternal as “certificates” or “certificates of membership and insurance”. Further, due to the membership requirements, fraternal certificates often include a provision stating that the insured and/or owner is a member and that the form that has been issued to evidence coverage is a certificate of membership and insurance. In addition, fraternal certificates may include a Maintenance of Solvency provision setting forth the legal rights and obligations in the case of a fraternal’s financial impairment.